

NOTICE

Department of Training & Placements

Dated: 23-09-2021

HP INC will be conducting a placement drive for all under Graduate 2021 Pass Outs students of Quantum University.

Registration Link: - https://docs.google.com/forms/d/e/1FAIpQLSf59L5P-UDYNFDm57LkE9VpGtxVjnl tWO8c3F-t9oQ3nZIFg/viewform?usp=pp_url

Details are as follows.

Company Name	HP INC
Company Website	https://www.hp.com/
About Company	HP is the world's leading personal systems and printing company; we create technology that makes life better for everyone, everywhere. Our innovation springs from a team of individuals, each collaborating and contributing their own perspectives, knowledge, and experience to advance the way the world works and lives.
Requirements and Skills	Ability to troubleshoot and fix Hardware/ Networking/OS related queries over the phone Ability to provide solutions to customers that may involve selling the customer a product or service to fix the issue Must possess the zeal to demonstrate Customer First culture in every interaction Should demonstrate good analytical/logical approach on troubleshooting for resolving Hardware & Software issues High level demonstration of Interpersonal & communication skills, with multiple internal and external stakeholders Should have excellent CRM skills, Email/Chat Etiquettes and good time management skills Having an A+, N+, MCSA, MCSE Technical certifications would be an added advantage Must have good communication skills in English (Spoken and Written) and Hindi (Spoken Only) Basic computer hardware knowledge
Eligibility Criteria	ALL Under Graduate 2021 Pass Outs Students The candidate should not have any current backlogs The candidate should be open to work in rotational shifts They also might have their weekly week offs on a weekday Working days is 5 days a week
Designation	Technical Support - Voice
Selection Process	Round 1 will be Hire pro tool test Round 2 will be Ops cum soft skill round Round 3 will be the HR round.
Package Offered	The work location is Bangalore (currently Work from home) and (fixed CTC is 3 lacs per annum + performance incentives + night shift allowance + medical

	insurance)
Job Location	Bangalore (Currently Work From Home)
Recruitment Date	After Registration
Venue	ONLINE